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Wednesday, March 18, 2020

To our Customers and Community,

We at Sherwin-Williams, home of Wattyl Paint in Australia and New Zealand, are concerned with the Coronavirus (COVID-19), which poses a worldwide health emergency. The health and safety of our employees, customers, partners and the communities we serve is our number one priority.

As the situation continues to evolve, we're closely following the most up-to-date guidelines from the [Australian Government Department of Health](#) and [New Zealand Ministry of Health](#), and implementing their recommendations throughout our stores and workspaces.

Minimising the spread of germs is one of the most important preventative measures we can take. So, we have implemented new cleaning procedures throughout our stores and facilities. We're also actively educating employees, visitors and customers on the preventative measures provided by the AGDH / NZMH.

We are encouraging our employees to stay home when sick to help contain the spread of COVID-19. To ensure our employees do not encounter an economic burden, we are making emergency paid leave options available to all of our employees should they need to stay home.

Please know that we will continue to monitor the situation on a global basis and use our best efforts to minimise risk in the supply chain. Sherwin-Williams is one of the largest paint and coatings manufacturers in the world and our diverse and flexible supplier base helps us leverage a unique contingency plan and minimize any potential supply disruption. We will keep you informed with updates as soon as they're available.

We understand some of you may prefer to limit your time in public places. **We are ready to serve you at Wattyl – with phone ordering and delivery available for all painting contractors. Simply call your local Wattyl Paint Centre to make purchases and request.**

We are committed to helping you and your business navigate these challenging circumstances with everyone's safety as our top priority. While our stores currently remain open for business, we will be mindful of any State and local restrictions implemented moving forward. Up-to-date store hours can be found on Google.

We are doing everything we can to keep everyone in the Sherwin-Williams family and surrounding communities as safe and healthy as possible.

Your Friends at Sherwin-Williams  
Home of Wattyl Paint in Australia and New Zealand